



Cambridge City Council
North Area Committee

Date: Monday, 15 March 2021

Time: 6.30 pm

Venue: via Microsoft Teams

Contact: democratic.services@cambridge.gov.uk, tel:01223 457000

Agenda

- 1 Welcome, Introduction and Apologies for Absence
- 2 Declarations Of Interest
- 3 Minutes (Pages 3 - 14)

Items for Discussion / Decision

- 4 Policing and Safer Neighbourhoods (Pages 15 - 20)
- 5 Tree Canopy Project
- 6 NAC Area Committee Grants 2021-22 (Pages 21 - 28)
- 7 Open Forum
- 8 NAC - Environmental Report (Pages 29 - 54)
- 9 Committee Action Sheet (Pages 55 - 56)
- 10 North Area Committee Dates 2021/22
 - 10 June 2021
 - 2 September 2021
 - 18 November 2021
 - 3 March 2022

City Councillors: Bird (Chair), Todd-Jones (Vice-Chair), Collis, Dalzell, McQueen, O'Reilly, Sargeant, Sheil, Smart, Thittala and Tunnacliffe

County Councillors: Manning, Meschini and Scutt

Information for the public

Details how to observe the Committee meeting will be published no later than 24 hours before the meeting.

Members of the public are welcome to view the live stream of this meeting, except during the consideration of exempt or confidential items, by following the link to be published on the Council's website.

Any person who participates in the meeting in accordance with the Council's public speaking time, is deemed to have consented to being recorded and to the use of those images (where participating via video conference) and/or sound recordings for webcast purposes. When speaking, members of the public should not disclose any personal information of any individual as this might infringe the rights of that individual and breach the Data Protection Act.

If members of the public wish to address the committee please contact Democratic Services by 12 noon two working days before the meeting.

Questions can be submitted throughout the meeting to Democratic.Services@cambridge.gov.uk and we will endeavour to respond to questions during the discussion on the relevant agenda item. If we run out of time a response will be provided to members of the public outside of the meeting and published on the relevant Area Committee meeting webpage

Questions can be submitted throughout the meeting to Democratic.Services@cambridge.gov.uk and we will endeavour to respond to questions during the discussion on the relevant agenda item. If we run out of time a response will be provided to members of the public outside of the meeting and published on the relevant Area Committee meeting webpage.

For full information about committee meetings, committee reports, councillors and the democratic process:

- Website: <http://democracy.cambridge.gov.uk>
- Email: democratic.services@cambridge.gov.uk
- Phone: 01223 457000

NORTH AREA COMMITTEE

19 November 2020

6.30 - 8.06 pm

Present

Area Committee Members: Councillors Bird (Chair), Todd-Jones (Vice-Chair), Collis, Dalzell, McQueen, O'Reilly, Sargeant, Sheil, Smart, Tunnacliffe, Manning, Meschini and Scutt

Officers:

Head of Housing: David Greening

Play Development Officer: Dan Mitchell

Anti-Social Behaviour Officer: Louise Willerton

Committee Manager: Sarah Steed

Meeting Producer: Liam Martin

Other Officers in Attendance:

Senior Delivery Project Manager, Greater Cambridge Partnership: Paul Van de Bulk

FOR THE INFORMATION OF THE COUNCIL**20/25/NAC Welcome, Introduction and Apologies for Absence**

Apologies were received from Councillor Thittala

20/26/NAC Declarations Of Interest

Item	Councillor	Interest
20/29/NAC	Collis	Personal: She worked at the Cherry Hinton Food Hub.

20/27/NAC Minutes

The minutes of the meeting held on 3 September 2020 were approved as a correct record and signed by the Chair subject to the following correction:

Minute reference 20/21/NAC point i and v reference to 'Mirket' should be to 'Murkett Road' or the junction of Histon Road, Victoria Road and Huntingdon Road.

20/28/NAC Policing and Safer Neighbourhoods

The Committee received a report regarding policing and safer neighbourhoods trends.

The report outlined actions taken since the last reporting period. The current emerging issues/neighbourhood trends for each ward were also highlighted (see report for full details). Previous local areas of concern and engagement activity noted in the report were:

- i. ASB and dangerous driving on Fen Road and the High Street and NO2 cannisters.
- ii. Street based drug dealing
- iii. Youth and knife crime

The Committee were advised that the Police had sent their apologies and were not able to attend the meeting and would instead attend the March 2021 meeting.

Members asked a number of questions, as set out below.

1. Noted in the national news about delays in court hearings and asked whether the courts in Cambridge were more efficient.

The ASB Officer responded that Courts were still hearing applications for injunctions via video link. Officers had physically attended the County Court and she noted that strict social distancing measures were in place

2. Noted that the link to the Police website within the report was incorrect and asked if this could be looked into and corrected.

Action: ASB Officer to liaise with the Police and the ASB Team to correct the link within the report.

3. Referred to the Safer Streets Initiative and noted that a significant amount of work had been undertaken in the Arbury area. He noted the ASB Officer had referred to an issue outside shops in Carlton Way, this was also being addressed as part of this initiative. The initiative was about ensuring that vulnerable residents who had been targeted by burglary or lived in an area with a significant number of burglaries, were being contacted by the Police proactively to offer support as necessary.
4. Asked if Councillor Massey had been in touch with officers regarding a permanent CCTV in Fen Road. Also noted that a burglary had taken place

where she lived a couple of days previously. She also noted that a couple of children had been approached by a couple of people in their 20s. She had spoken with the Police about this and if this occurred again she would liaise with the ASB Officer.

The ASB Officer was not aware of the request and any such request would need to go to the CCTV Manger rather than the ASB Team.

Action: ASB Officer to make enquiries with the CCTV Manager whether they had received a request for a permanent CCTV camera in Fen Road.

Members of the public asked the following questions:

5. There have been multiple incidents of drug dealing and drug taking in the public footpath next to Kirkby Close recently and these have been reported to police. Given the repetitive nature of these activities in the same place, what is being done and what else can be done to tackle the problem? For example, is CCTV an option?

Police response provided in advance of the Committee

Incidents such as those reported are frustrating for all involved – due to their nature, suspicious activity such as suspected drug dealing is very rapid, and often even with a rapid deployment, it can all be over once police arrive. Targeted patrols can be tried and this may temporarily displace the issue rather than remove it altogether, but I will add it to the areas the North Team do patrol and we will try our best to ensure we pay regular visits to the location to bring this to an end.

In addition, I can ask the Community Safety Officer to attend the location with me and the correspondent (if they are willing) to look at the issues and see if there are measures that can be taken to ‘target harden’ the location. Things such as additional lighting, removal of greenery that can act as a ‘shield’ can help. I would also request that residents continue to report the issues so that we have an up to date picture of what is happening at the location.

6. We saw the police attend Mariners Way on 16th November at 15:45 and speak to the group that have been loitering and dealing on the street.

On 17th November the group only appeared for 15 minutes, however today (18th November) they have been in situ since 2.45pm (it is now 4pm). This is repeated behaviour 7 days a week for over 4 weeks, often from 10am until 4pm each day.

Please can you advise what action can be taken to deter them from loitering, and dealing on the streets.

There is also a collection of 'items' behind the bushes which are frequented for collection. We would suggest that removing these bushes would make the area more visible, safe and less attractive for this type of behaviour.

Police response provided in advance of Committee

In relation to the below question, in terms of changes to the location, this would be something the police could be involved in providing advice. I can ask the Community Safety Officer to attend the location with me and the correspondent to look at the issues and see if there are measures that can be taken to 'target harden' the location. I can also ask the local policing team to carry out patrols of the area and request that residents continue to report the issues so that we have an up to date picture of what is happening at the location.

The following local areas of concern were unanimously **agreed**:

- i. ASB and dangerous driving on Fen Road and the High Street and NO2 cannisters.
- ii. Street based drug dealing
- iii. Youth and knife crime

20/29/NAC Food Hubs

The Committee received an oral presentation from Dan Mitchell Play Development Officer regarding Food Hub provision in the city. Details of the presentation can be found at

[Agenda for North Area Committee on Thursday, 19th November, 2020, 6.30 pm - Cambridge Council](#)

The Committee made the following comments in response to the presentation:
1. Asked what days and times food hubs were open.

Details for [Opening times for Food Hubs in Cambridge](#) and further information could be found via

[Cambridge Emergency Food Support — Cambridge Sustainable Food](#) webpage.

2. Had worked with a family who were suffering financial hardship and fuel poverty. The family's electricity supply was turned off as they weren't able to make electricity payments. The Councillor had worked with the family to get the electricity turned back on. This had happened over the weekend so they just wanted to make sure everyone was aware what support was available and when.

3. Referred to an article in the Economist 'Hungry for Answers' which explained the background to Food Hubs and might motivate people to get out and lend a hand.

4. Asked what support the council was providing to Food Hubs over the Christmas period and what consideration had been given to a potential increase in demand.

The Food Hub at Buchan Street Community Centre would remain open on selected dates over the Christmas period so the council could continue to deliver fair share food to Food Hubs. Chefs from the Meadows Community Centre were building up a stock of frozen meals which could be sent out to Food Hubs over the Christmas period. Feedback from Food Hubs was that they would be open at some points over the Christmas period. There may be some gaps in provision and the intention was that Food Hubs could stock up with frozen food so that people could stock up to cover any 'gaps' in provision.

5. Thanked Councillor Collis and officers who were providing food, support and assistance to residents during the covid-19 pandemic.

6. Food Hubs were open every day except Sunday. People did not need a voucher and could just turn up and there were no geographical restrictions to where people could go.

7. The Food Bank voucher scheme entitled people to emergency food 3 times. Lots of different places could refer people to a Food Bank including churches, schools and Citizen's Advice.

8. Asked if Food Hubs could provide seeds and plants to enable people to grow their own food.

Several Food Hubs had given out plants / herbs. There was also a herb garden at the rear of the Cherry Hinton Food Hub which was looked after by residents and which anyone could use. This was something being looked at as part of the Council's Sustainable Food Policy.

Councillor Collis agreed to ask the Steering Group at Cambridge Sustainable Food whether donations could be sought from garden centres to encourage people to grow their own food.

20/30/NAC Open Forum

There were no public questions for the Open Forum.

20/31/NAC Greater Cambridge Partnership (GCP) - Update on Histon Road

The Committee received a presentation from Paul Van de Bulk, Senior Delivery Project Manager, on Greater Cambridge Partnership (GCP) projects in the north of the city.

The Histon Road presentation outlined:

- i. The Histon Road project was under construction and there was an in-bound traffic closure in place.
- ii. Phase A (the junction between Victoria Road and Huntingdon Road) was virtually completed.
- iii. Footpaths had been left without top surfaces as they were working with the County Council to extend the scope of the resurfacing work. This work was hopefully to be completed by Christmas.
- iv. The works between Victoria Road and Gilbert Road had nearly completed on the eastern side and similarly the works between Gilbert Road and Kings Hedges had mostly been completed on the eastern side. This included diversion of services and kerbing. They were about to move on to the western side of the road. It was hoped that works on the Gilbert Road section would start in February / March 2021.
- v. Even though there had been a few minor delays, the works were still on target to finish in summer 2021.
- vi. Had been trying to liaise with the Darwin Green developers to see if their works could be completed whilst the GCP works were being undertaken so that there wasn't a second lot of works on Histon Road.

The Committee made the following comments in response to the presentation:

1. Had observed cyclists in the morning coming out of Histon Road into the end of Victoria Road going out to Huntingdon Road, it was safe and there was no traffic going at that time. Noted that cars coming from Victoria Road were waiting patiently for the lights to change. Asked about the footpaths in Victoria Road and asked whether these could be included as part of the works.

The Senior Delivery Project did not have the full extent of the additional works to hand but knew that there was going to be some additional works down Victoria Road. Noted an improvement for cyclists on the corner of Histon Road and Victoria Road but thought that there might still need to be a few additional improvements made to try and segregate the cycle lanes from the traffic lanes.

2. Was pleased that the Senior Delivery Project Manager was regularly liaising with the County Council Officers on the active travel covid-19 traffic related schemes as all the works were interrelated.

The Senior Delivery Project Manager noted that the difficulty with the Arbury Road works was that the diversion route was via the A14 and Milton Road and unfortunately they could not control where people physically drove. This could only be controlled by putting in hard physical measures. They would continue to monitor the situation and hoped it would not become significant enough to need harder measures to be implemented as this could just divert the issue to another location.

3. Thanked the Senior Delivery Project Manager for the work undertaken and for trying to coordinate work with CityFibre and the County Council so that there was as small an impact on residents and road users as possible.
4. Expressed concern regarding the diversion signage on the A14. This issue had also been raised at the GCP Assembly that day (19 November 2020). It wasn't clear whether the issue lay with Highways England as thought the overhead signage was owned by them. Noted the 3 small signs by the side of the road were hard to see. Asked why 'Cambridge' could not be removed from the overhead gantry signs.

Another issue was that when you pulled off the A14 you were then directed back the way you came.

The Senior Delivery Project Manager agreed the small signs on the side of the road were hard to see and that the GCP had actually paid for slightly bigger signs. Commented that the Gantry signs were the best way to direct people but they hadn't had a positive response from Highways England that Cambridge could be greyed out. They were left using variable message signage (VMS) the only issue with this was that messages could only be displayed for 2 week periods, then there had to be a rest period and then they had to request the message was displayed again. They had tried to time the use of the VMS signs during key periods.

The Senior Delivery Project Manager had spoken with Skanska about signage when you came off the A14 and people needed to continue round the roundabout and then carry on via the east bound exit.

5. Had raised the issue of 'Smart Signals' at the GCP Assembly that day (19 November 2020) and understood that the County Council were not keen to implement the project. The smart signalling trials in Cherry Hinton were not due to start until March 2021. Noted that CamCycle had also asked useful questions on this issue at the GCP Assembly meeting and whether Smart Signalling took into account cyclists.

The Senior Delivery Project Manager noted that there had been delays with the Smart Signals project and did not want an individual system put on Histon Road; a universal system was needed across the city.

Members of the public asked a number of questions, as set out below.

6. The Senior Delivery Project Manager commented at the meeting in September that he was not aware of any particular congestion problems in North Cambridge as a result of the Histon Road works and asked whether that was still their assessment? Felt that Arbury Road had seen a large increase in traffic volumes particularly with heavy vehicles. Asked whether there were any plans to measure traffic flow on Arbury Road as part of monitoring the impact of the Histon Road scheme?

The Senior Delivery Project Manager commented that some monitoring of the roads had been undertaken including around the top end of Arbury Road and Stretton Avenue. The monitoring indicated that there wasn't a significant problem arising from the works. This could have been due to the pandemic and the fact that traffic levels were not at 'normal' levels. It should be noted that there was an increase in traffic just before the second lockdown. Noted that some residents had been doing their own monitoring and was aware of a

resident in Stretton Avenue who had sent pictures of HGVs using that road so monitoring would continue as they did not want HGVs using that road. There was a plan in place to introduce road narrowing if the issue continued.

The Senior Delivery Project Manager noted that various comments had been made about traffic levels on Arbury Road. Their opinion was that traffic levels had not increased. Was aware of a group pushing for a modal filter on that street.

7. At the meeting in September Councillor Scutt highlighted increased traffic on Carlton Way and Mere Way with the works happening on Histon Road.

Councillor Scutt expressed concern that if the right-hand turn from Gilbert Road onto Milton Road was stopped then there would be increased traffic through Stretton Avenue. Officers were requested to work together on such initiatives. Asked if officers had been working on a coordinated approach?

The Senior Delivery Project Manager said they had been in regular contact with the Team who were working on the Arbury Road project so they had an understanding of the project and timescales. With regard to traffic on Mere way and Stretton Avenue they didn't feel that there was a significant issue in that area at the moment.

8. The new signal system which was presently nearing the end of construction at the junction of Histon Road, Victoria Road and Huntingdon Road, had been promised to substantially improve the flow of traffic and reduce congestion during peak hours. Asked if this signal system was part of the GCP programme Smart Signals and also asked if there had been any trials?

The Senior Delivery Project Manager said that both sets of signals at junctions Gilbert Road / Warwick Road and Huntingdon / Histon Road had the infrastructure within them to ensure that whichever smart signal was chosen, it could be installed and implemented at those junctions. They weren't sure at what stage officers were on testing the Smart Signals but these could be implemented on the Histon Road junctions.

9. Cycling the wrong way on the inbound lane footpath to get to the Borrowdale entrance. Worried pedestrians. Have you noticed any incidence?

The Senior Delivery Project Manager noted that cycling inbound on Histon Road was, for most of the way, on a fairly wide path. There had been instances where the workers had had to direct cyclists round and stop traffic. One of the biggest issues was that cyclists were sometimes not listening to the workmen, which could cause a dangerous situation. Had witnessed cyclists on footpaths in a particular location and had asked Skanska to ensure that they were not directing cyclists on to footpaths. Were looking to ensure there was space on the carriageway for cyclists.

10. Have there been any reductions in cars driving the wrong way on the outbound lane?

The Senior Delivery Project Manager noted that there had been a significant reduction in cars driving down the wrong way on the outbound lane.

The Milton Road presentation outlined:

- ii. The detailed design was just about complete and then a road safety audit would then be required. The traffic regulation orders (TRO) would then need to be done and then works could begin.
- iii. Would need to wait for the Histon Road works to be completed and then a decision would need to be taken as to whether there would be a break between the Histon Road and Milton Road works or whether the Milton Road works would begin straight away.
- iv. There could be a stakeholder event or a Local Liaison Forum (LLF) before the TRO consultation.

The Better Public Transport project (Waterbeach to Cambridge) presentation outlined:

- i. A consultation was currently underway with a closing date 14 December 2020. [Waterbeach to Cambridge Consultation 2020 | Consult Cambridgeshire \(greatercambridge.org.uk\)](https://www.greatercambridge.org.uk/consultation/waterbeach-to-cambridge-consultation-2020)

20/32/NAC Committee Action Sheet

The Action Sheet was noted and an updated copy could be viewed at the following link under 'Committee Action Sheet – updated post committee.

[Agenda for North Area Committee on Thursday, 19th November, 2020, 6.30 pm - Cambridge Council](#)

The meeting ended at 8.06 pm

CHAIR

This page is intentionally left blank

Neighbourhood Profile

Cambridge City North – November 2020



Wards: Arbury, East Chesterton, King's Hedges and West Chesterton

Produced by:

Cambridgeshire Constabulary:

- Inspector Edward McNeill
- Sergeant Shawn Emms

Community Safety Team, Cambridge City Council:

- Lynda Kilkelly, Community Safety Manager
- Sarah Steggles, Senior Community Safety Officer (Anti-Social Behaviour)



Creating a safer
Cambridgeshire



Contents

1. Introduction	3
Aim	3
Methodology	3
2. Current Areas of Concern	3
ASB and dangerous driving on Fen Road and the High Street and NO2 canisters;	3
Street based drug dealing	4
Youth and knife crime	4
3. Proactive Work and Emerging Issues	4
Cambridgeshire Constabulary	4
Cambridge City Council	4
4. Additional Information	5
5. Recommendations	5

1. Introduction

Aim

The aim of the Neighbourhood profile update is to provide an overview of action taken since the last reporting period, identify on-going and emerging crime and disorder issues, and provide recommendations for future areas of concern and activity in order to facilitate effective policing and partnership working in the area.

The document should be used to inform multi-agency neighbourhood panel meetings and neighbourhood policing teams, so that issues can be identified, effectively prioritised and partnership problem solving activity undertaken.

Methodology

This document was produced using data received from the following sources:

- The Safer Neighbourhood Policing Team for the area;
- The City Council's Community Safety Team;
- The general public, via online and telephone crime and intelligence reporting; and
- Consultation with elected Ward and County members.

2. Current Areas of Concern

At the North Area Committee meeting of 3 September 2020, the committee recommended addressing the following local areas of concern:

- ASB and dangerous driving on Fen Road and the High Street and NO2 canisters;
- Street based drug dealing; and
- Youth and knife crime.

Lead officers and actions to be taken were agreed following the committee meeting. The work undertaken and current situation is detailed below.

ASB and dangerous driving on Fen Road and the High Street and NO2 canisters;

Objective: To tackle criminal and antisocial driving along Fen Road and Water Street and build public confidence.

Action Taken: This remains a priority for the North Team and has been since 2018. Initially a priority in and around Fen Road only, work on this has resulted in the formation of Operation STAPLE. This operation focuses on criminal and ASB related road offences and, whilst focusing on East Chesterton, is being rolled out across the North of Cambridge where issues are identified. Since September, as a result of these dedicated patrols, seven vehicles have been stopped, with one being seized and one Traffic Offence Report. Two s59 Warnings have been issued for antisocial behaviour and one Community Protection Notice Warning has been issued. In addition, five Stop and Search procedures have been carried out. Issues caused by traffic on Moss Bank have been reduced, with

the introduction of suitable restrictions in the form of bollards to prevent access, and this has seen a drop in the number of calls reporting vehicle based ASB in this area.

Current Situation: Dedicated patrols remain part of our key role and these will continue through the Coronavirus pandemic.

Lead Officer: PS 669 Shawn EMMS, Cambridgeshire Constabulary

Street based drug dealing

Objective: To target local and county lines drug dealing.

Action Taken: The North Team actioned five warrants in October, arresting one male, with a female assisting with enquiries. The investigations are ongoing, but it is hoped charges will be secured against the male for Concerned in the Supply of Drugs and fraud offences. Continued Partnership work with housing providers allows us to assist with the eviction of tenants who have allowed or taken part in drug dealing. Members of the community assist us greatly by highlighting who they are concerned about through the formal reporting channels, or when they see us out and about.

Current Situation: We continue to formally engage with 'at risk' individuals who are unable to stand up to those involved in the drugs trade and find themselves unwillingly housing drug dealers in their own homes.

Lead Officer: PS 669 Shawn EMMS, Cambridgeshire Constabulary.

Youth and knife crime

Objective: To combat youth and knife crime, reducing overall harm caused.

Action Taken: Coronavirus continues to impact negatively on the work we do within schools, preventing the focussed work with key 'at risk' individuals, however successful 'virtual' presentations have been given around Operation SCEPTRE, which is a national initiative to dissuade young people from carrying knives.

Current Situation: As with street-based drug dealing, tackling all forms of violence, including knife and youth crime, is both a force priority and a core function of what we do. Youth and knife crime continues to be a focus for Cambridgeshire Constabulary.

Lead Officer: PS 669 Shawn EMMS, Cambridgeshire Constabulary.

3. *Proactive Work and Emerging Issues*

Cambridgeshire Constabulary

None to report, in writing, at this time.

Cambridge City Council

The Community Safety Team (CST) continues to take proactive action where there are reports of ASB or nuisance behaviour, and works in close partnership with other agencies,

such as housing providers and the police neighbourhood teams, when tackling complex cases. We will consider preventative, supporting and enforcement action as appropriate, depending on the nature and risk level of the case.

During the last reporting period, ASB Officers working in the Community Safety Team, have been involved in dealing with cases and have acted as appropriate, including:

- Obtaining an injunction against a tenant and others, to stop serious antisocial behaviour occurring in the King's Hedges ward, with further court action for the breaches against the interim injunction that took place.
- Continuing to monitor ASB outside the shops on Carlton Terrace. Reports of ASB have dropped significantly since the CST has been involved. However, we continue to keep a close eye on the area and an application for Re-deployable CCTV is in place.
- Preventative work, such as warning letters, have been carried out to reduce ASB.
- Letter drops to encourage residents to report incidents have been carried out in the areas of Cockerell Road, Lavender Road and Maitland Avenue in response to reports received of ASB and nuisance behaviour.

The City Council is working with Cambridgeshire Police to run a Safer Streets initiative. The project runs from 1st October 2020 to 31st March 2021, targeting streets in some of the Arbury and West Chesterton wards. The aims of the project are to encourage and support residents, with improvements to their current home security, and to encourage the setting up of resident-led initiatives, such as Neighbourhood Watch or Residents' Associations. Households in identified streets will receive a letter explaining how residents can receive help and advice, and to get involved in their local community projects. The Community Safety Team will be supporting local events where residents can obtain advice and burglary reduction products, as well as discuss other issues, such as antisocial behaviour in the area.

4. Additional Information

At neighbourhood level, the [POLICE.UK](https://www.police.uk) website allows for swift access to local crime and anti-social behaviour data at street level. The website can display crimes on a map as well as in chart format, along with trend lines. The three most important sections within this website are: 'overview'; 'crime'; and 'view detailed statistics'. This gives a good overview of issues within the local area.

5. Recommendations

None are advised. We seek views from this committee on those local areas of concern that the police and partner agencies can work together to action and report on at the next reporting committee meeting.

This page is intentionally left blank



Item

AREA COMMITTEE COMMUNITY GRANTS

To: North Area Committee – 4th March 2021
Report by: Jackie Hanson, Community Funding and Development Manager
 Tel: 01223 - 457867 Email: jackie.hanson@cambridge.gov.uk
Wards affected: Arbury, East Chesterton, King’s Hedges, West Chesterton

1. Executive Summary

1.1 This report details applications received to date for 2021-2022 funding for projects in the North area and makes recommendations for awards. It also provides information on the eligibility and funding criteria.

2. Recommendations

The North Area Committee Councillors are recommended to:

- 2.1 Consider the grant applications received and awards proposed which are detailed in Appendix 1, in line with the Area Committee Community Grants criteria, detailed in paragraph 3.4.
- 2.2 Agree the proposed awards detailed in Appendix 1, summarised in the table below:

Ref	Organisation	Purpose	Award £
N1	Brownsfield Adult Art Group (c/o Chesterton Community Association)	40 x 2-hour art sessions	540
N2	Friends of Histon Road Cemetery	Information and activities	600
N3	Headway Cambridgeshire	48 inclusive activities including sport and drop-in coffee sessions	3,000
N4	Histon Road Area Residents’ Association	One day exhibition March 2022	0

N5	Kings Hedges Family Support Project	2 weekly drop-ins x 50 at North Cambridge Children's Centre and 1 x 50 at Brown's Field	5,000
N6	Meadows Centre Bowlers	Weekly 2 hour indoors bowls session	375
N7	Meadows Children and Family Wing (The)	Active healthy lifestyles project	5,000
N8	Oblique Arts	6 art workshops and 1 exhibition for neurodiverse young people	1,500
N9	Red Hen Project (The)	Three summer day trips and family worker support	4,500
N10	Sin Cru	Range of activities - social prescribing project pilot	0
TOTAL			20,515

3. Background

3.1 Funding has been devolved to Area Committees for local projects meeting the Community Development, Sports and Arts strategic priorities since 2004. This process is managed by the Grants Team in Community Services who promote the funding and bring applications for consideration to one meeting of each of the area committees annually.

3.2 The 2021-22 grants were publicised via neighbourhood workers, voluntary organisations, in local publications and by posters and publicity leaflets. Recent applicants are also invited to apply. Officers held a briefing to explain the application process and eligibility criteria and priorities.

3.3 There is a total of £70,000 available across the four area committees for 2021-22 as detailed in the Community Grants report to Environment and Community Scrutiny Committee 28th January 2021. This has been allocated in accordance with the approved population and poverty formula = population + (2x benefit population). The amount available for each area is as follows:

Committee	Community Grants %	Total available £
North	34.41	24,087
East	30.19	21,133
South	25.58	17,906
West Central	9.82	6,874
Total	100	70,000

3.4 Area Committee Community Grant Priorities and Outcomes

Projects and activities should have a targeted approach and make a difference to people in one of the areas (North, East, South or West Central) by reducing social or economic inequality via one of the following funding priorities:

- sporting activities
- arts and cultural activities
- community development activities
- reducing poverty activities
- legal and/or financial advice (*the Advice Quality Standard (AQS) or equivalent required*)
- employment support
- capacity building of the voluntary sector to achieve the above

3.5 Applications are invited from voluntary organisations, community groups and groupings of local residents that are able to meet basic accountability requirements.

3.6 The maximum any one organisation can apply for is £5,000 per area committee and grants cannot be made retrospectively. Full details of the eligibility criteria are available on request.

3.7 Where no funding is proposed it will be due to one or more of the following not being adequately met:

- grant scheme outcomes and/or priorities
- identifying need
- quality or viability of the project

or

- proposals were the remit of another service/fund or organisation
- organisations did not demonstrate the beneficiaries could not fund the activity themselves, or that reserves could not be used to fund the activity

3.8 All awards are subject to grant agreements and monitoring reports. We consider proportionate requirements dependent on the size of the organisation, project and award.

3.9 If the recommendations are approved, there will be £3,572 remaining. Applications made at a later date will be considered on an individual basis until all the funding is spent. Officers will make decisions on

awards up to £5,000 as approved by the Community Services Scrutiny Committee in January 2014.

- 3.10 In October 2021 any area committee funding remaining will be considered to support any applications received or projects to ensure effective use of the community grant funds available.

4. Appendices

Appendix 1: North Area Committee Community Grants – Applications and Recommendations 2021-22

5. Inspection of papers

If you have a query on the report contact:

Jackie Hanson, Community Funding and Development Manager

Tel: 01223 - 457867 Email: jackie.hanson@cambridge.gov.uk

Appendix 1 – North Area Committee Community Grants – Applications and Recommendations 2021-22

Beneficiary Key: A-Arbury, EC-East Chesterton, KH-King's Hedges, WC-West Chesterton (E-East, S-South, W-West Central)

Ref	Organisation	Purpose	Aim + outcome	Beneficiaries	Budget	Bid	Award
N1	Brownsfield Adult Art Group (via Chesterton Community Association)	40 x 2hr adult art classes at Brown's Field Community Centre	Reduce social isolation. Provide safe and friendly environment with likeminded people who enjoy art activities. Increase confidence through gaining new skills	A 2 EC 10	Full cost: £1,648 Income: £620 Reserves	£720	£540
N2	Friends of Histon Road Cemetery	Community activities and information, volunteer support and running of the Friends.	Protect and enhance the Cemetery for public benefit and access. Reduce isolation – build the local community especially during COVID-19; used for walks, elderly & families	A 350 EC 450 WC 800 (W 600)	Full cost: £2,680 Income: £1,000 Reserves	£1,100	£600 + £500 West Central AC
N3	Headway Cambridgeshire	48 weekly sessions at Chesterton Methodist Church providing adapted and inclusive sports and other activities open to all. Drop in coffee before and after sessions.	Participants keep fit, have fun, reduce loneliness and isolation. Build new friendships and networks; feel more confident about attending other activities. Be part of a peer group that is accepting and supportive. Targeting people from the foodhub	A 45 EC 60 KH 25 WC 45	Full cost: £7,342 Income: £2,471 Reserves	£4,371	£3,000
N4	Histon Road Area Residents' Association	One day exhibition "Big Reunion" in March 2022 – around the Histon Road works. Held at St Augustine's Hall, Richmond Road	Residents meet and talk about their memories of Histon Road. Reduce social isolation and anxiety. Interest new residents in the area; bridge the gap between different age groups and social backgrounds through exploration of the history of the area and changes made to the streetscape	A 60 (W 40)	Full cost: £800 Income: none	£800	£0

Ref	Organisation	Purpose	Aim + outcome	Beneficiaries	Budget	Bid	Award
N5	Kings Hedges Family Support Project	50 x 2 weekly drop-ins at North Cambridge Children's Centre & 1 at Brown's Field Community Centre for families with children up to 3 years; additional support via phone, outreach and online.	Information, support and signposting on issues such as finance, housing, family relationships, returning to work and CVs. Healthy lunch, exercise, improve confidence, mental health and alleviate isolation / loneliness	A 213 EC 324 KH 233 (E 61, S 52, W 7)	Full cost: £76,469 Income: £20,000 Reserves	£5,000	£5,000
N6	Meadows Bowlers	50 x weekly indoor carpet bowls sessions at Meadows Community Centre	Enable an older group of people to get together to play bowls, keep fit, exercise and reduce isolation.	A 7 (S 1)	Cost: £1,600 Income: £750 Reserves	£500	£375
N7	Meadows Children and Family Wing	Active, healthy lifestyle project for whole families at drop-in sessions x 50. Indoor and outdoor physical activities, cooking lessons, and recipe cards. Holiday cooking classes including children x11	Improve physical and mental health, increase knowledge around healthy lifestyles and life skills eg cooking low cost, nutritional meals and healthy eating using Fairshare and Foodbank items for disadvantaged and low-income families	A 205 EC 50 KH 163 WC 30 (E 45, S 40, W 7)	Full cost: £5,000 Income: £0	£5,000	£5,000
N8	Oblique Arts	6 x art workshops and one exhibition for neurodiverse young people	Reduce inequality by providing access to art, overcoming barriers associated with mainstream provision. Enhance skills and mental wellbeing through social contact. Enable participants to move into learning, healthy relationships and cultural interaction.	A 5 EC 2 KH 3 WC 2	Full cost: £1,720 Income: £200	£1,520	£1,500
N9	Red Hen Project (The)	3 summer day trips and family worker support	Day out which many families could not otherwise manage due to cost, low confidence or other barriers. Spend time as a family, form friendships and receive support	A 100 EC 50 KH 100	Full cost: £8,169 Income: £2,169 Reserves	£4,500	£4,500

Ref	Organisation	Purpose	Aim + outcome	Beneficiaries	Budget	Bid	Award
N10	Sin Cru	Programme of activity including dance, art, craft, design, art therapy, nature therapy and open creative sessions to referred participants from one north GP surgery. Will be a social prescribing pilot.	Develop and support the community, offer pathways to self-development, improved access to the arts, individual development of participants artistic journey. Provide positive outlets and opportunities to address trauma and issues holding participants back in life	A 1,506 KH 1,506	Full cost: £66,014 Income: £59,548	£3,301	£0

Note: Bermuda Community Room withdrew their application as have secured alternative funding for a year

This page is intentionally left blank

Environmental Report



Cambridge North Area

[Covering the wards of Arbury, East Chesterton, Kings Hedges and West Chesterton]

Period of August 2020 to Jan 2021

Contents

1. Introduction	2
2. North Area Profiles.....	3
Ward Profile: Arbury	4
Ward Profile: East Chesterton	Error! Bookmark not defined.
Ward Profile: Kings Hedges	Error! Bookmark not defined.
Ward Profile: West Chesterton	16
Community Engagement Team Updates	19
3. Environmental and Waste Data	20
Public Realm [North Area]	20
Private Realm [North Area]	Error! Bookmark not defined.
4. Key contacts	22
5. Volunteer schemes	23
Time Credits	23
Streets and Open Spaces Volunteers:	23
Recycling Champions:	23

1. Introduction

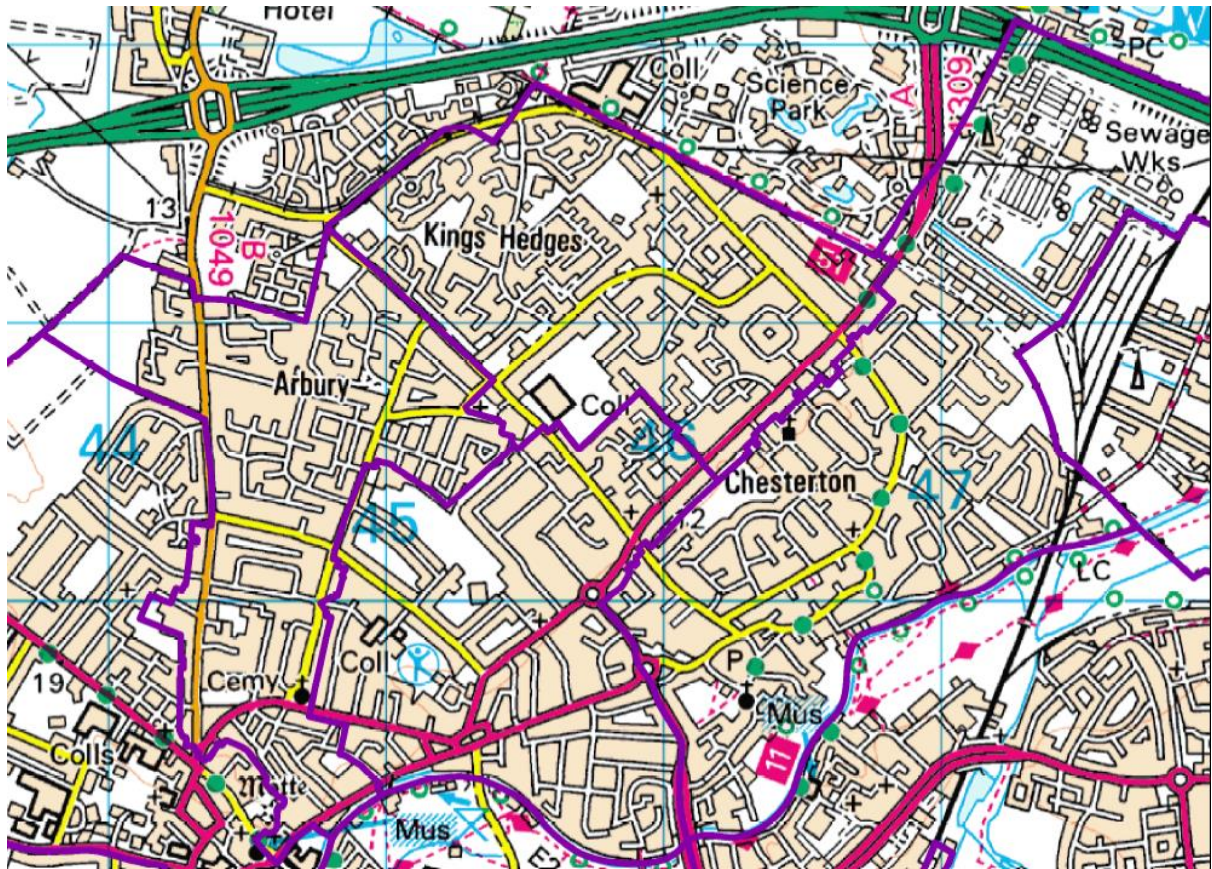
This report provides an overview of the council's Streets and Open Spaces, Environmental Health service activity in the Area Committee area over the past six months.

This report provides open data on service performance, so that City and County Councillors and their constituents are informed of what service activity is happening in their area; and can have the opportunity to engage in and help to shape this activity, including identifying specific local service requests/ issues.

1. Streets and Open Spaces Operations Team:
 - a. Street Cleansing and Grounds Maintenance – cleans all residential streets and public land and maintains all grass and shrub beds across the city.
 - b. Community Engagement Team - works with Community Payback and Streets and Open Spaces volunteers to deliver community nominated improvement projects.
 - c. Dog Warden Service – works to deal with dog fouling and stray dogs across the city
 - d. Enforcement Team - investigate and act against instances of environmental crime in public places across the city.
2. Streets and Open Spaces Assets Development Team:
3. Streets and Open Spaces Projects Team
 - a. Projects
 - b. Parks
 - c. Trees
4. The Greater Cambridge Shared Waste Service provide waste and recycling collections from homes and businesses in Cambridge and South Cambridgeshire and empties 32,000 bins each day. It is responsible for setting policy on how this should be done and educating residents and customers on how best to recycle. Unfortunately we have been unable to receive data on waste and recycling for this period
5. Environmental Health:
 - a. Pest control – free treatments for rats,
 - b. Private sector Housing interventions – complaints and investigations regarding condition of properties
 - c. Other public health interventions – refuse, hoarding, bonfires
 - d. Noise complaints – day time and night time noise complaints

1. North Area Profiles.

In this section an update of what teams have been doing in the previous six months is detailed.



Ward Profile : Arbury



Enforcement Team

Members of the public realm enforcement team covering the north of the city have attended a total of 331 incidents/investigations in the North over this reporting period. 59 abandoned vehicle enquires/investigations have also been conducted.

Given the current national situation officers have had to consider what enforcement action is necessary and proportionate when deciding on the most appropriate course of action to take. This includes taking into consideration current Covid-19 restrictions and what would be in the public interest to pursue.

Officers have also assisted environmental health over this reporting period with covid-19 compliance checks in relation to business premises.

Officers have also started dealing with untaxed motor vehicles on the highway having been granted devolved powers from the DVLA.

Issues in relation to dogs is now covered by all members of the public realm enforcement team on a rotational basis.

Moving forward officers will begin conducting patrols from 0600 – 1900hrs between April and September. Part of this is due to the increased use of green spaces during the summer.

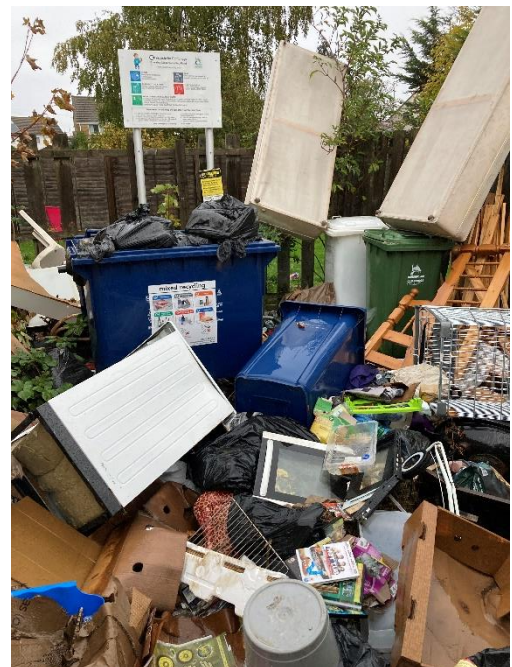
Officers conduct regular patrols in the area spending approximately 10 to 15 hours per week in the area of Arbury. Fly-tipping in the area of Brackley Close remains a concern and patrols have increased in this area.

Fly tipping: Officers have attended and investigated 75 incidents of fly-tipping over the reporting period. One fly-tip of note took place in the area of Minerva Way. Several black refuse sacks were dumped along with items of furniture. Enquires identified the suspect who was later issued a fixed penalty notice for fly-tipping.

Hot spots for fly-tipping are as follows.

Brackley Close 15 incidents recorded/investigated resulting in two fixed penalty notices being issued for fly-tipping. One fixed penalty notice was issued for the offence of littering. A contributing factor in all the offences was misuse of the flats bin storage areas. Warning signs have been put in place to prevent and deter offences taking place. Wooden fencing in the area has been removed to improve visibility and aid crime prevention.

Hazelwood Close 7 incidents recorded/investigated resulting in one fixed penalty notice being issued for fly-tipping. As with Brackley Close misuse of the bins stores has been identified as a contributing factor.



Stretten Avenue 4 incidents recorded investigated resulting in one fixed penalty notice being issued for fly-tipping. People continue to dump waste at the site of the old recycling centre. A number of warning signs have been put in place to prevent and deter offences. The fencing in the area has been removed to improve visibility and aid crime prevention.

Misuse of bin stores and recycling centres has been identified as a contributing factor in some of these areas.

Work is ongoing with both housing, waste services and public realm enforcement to educate residents regarding dealing with household waste responsibly. This includes continued promotion of the SCRAP fly-tipping campaign.



Abandoned vehicles: Abandoned motor vehicles are reported as a result of a call to the Customer Service Centre or an email from a resident/member of the public, however, general patrols are also undertaken regarding ABV's . The majority of vehicles reported have been claimed by the owners. One vehicle has been dealt with for having not having a current vehicle exercise licence. A total of 13 investigations have been conducted in Arbury relating to abandoned vehicles.

Illegal camping: Officers have investigated two reports of illegal camping. One incident was reported in the area of Histon Road Cemetery and the other within the area of Arbury Court.

If you would like to report an environmental crime issue or dog related issue in your ward, please get in contact with your Enforcement Officer, Jamie Lambert.

Dog Service

Humphreys Road Play Area – A Dog Exclusion Area – reported dogs being exercised. On inspection a large amount of faeces found inside the play area! Further Dog exclusion signage installed. Continued monitoring of the area with regular patrols being conducted.

Brackley Close - Fouling problem on communal grass area. Suspected identified and contact made in conjunction with Housing department.

Mitchams Corner - Stray dog collected by this service. Unable to trace owner. Dog kennelled at WGAS and subsequently rehomed.

Aylesborough Close - Dog fouling area problem. New fouling signage installed.

Perse Way - Dog fouling area problem. New fouling signage installed.

Operations Service

The Street Cleansing Section have now been using Alloy for around a year. Reports are now received via online web-forms and generate specific jobs for operatives.

Street Cleansing have been busy clearing all the leaf fall in the area, and we have started winter pruning ready for the bird nesting season. We have been sweeping all the main roads and residential areas of detritus and carrying out deep cleaning as we go about the ward.

St Albans rec football pitches have been marked out and are being used regularly by the local community. In the coming months we will be getting ready for grass cutting season.

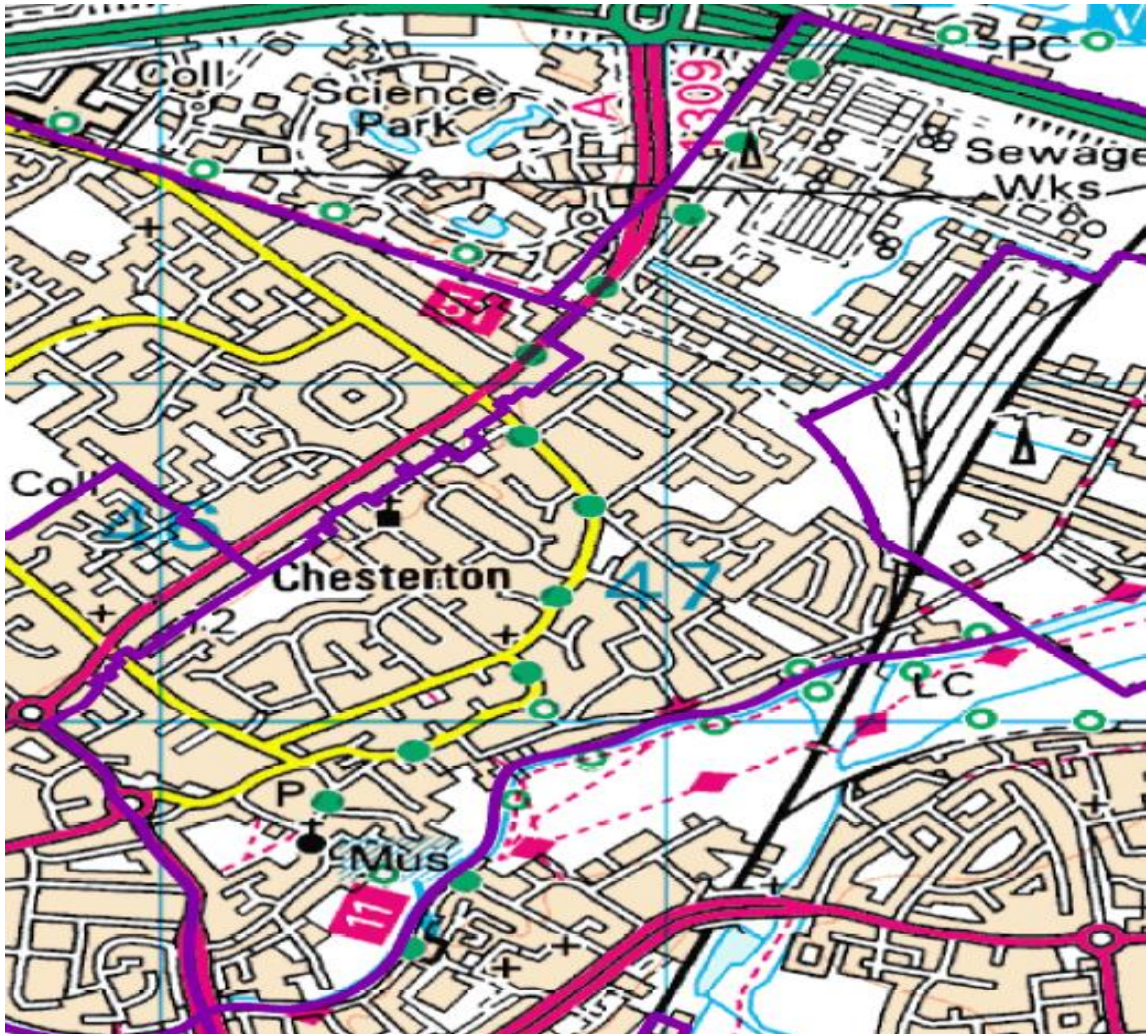
We have carried out 17 void property clearance's in the ward in the last 6 months.

During the Covid-19 pandemic and lockdown we have seen an increase in littering. The team are working hard to keep the area clear and for the last six months including lockdown it has been business as usual.

The team have cleared a total of 136 fly-tips. This is a considerable increase from 44 fly-tips over the last period. A total of 13 needles have been cleared in the Arbury area from 10 reported incidents.

If you would like to report a cleansing or grounds maintenance issue, please contact our Customer Service Centre.

Ward Profile : East Chesterton



Enforcement Team

I conduct regular patrol in the area every day spending approximately 20-25hrs per week there. The past 6 months I have investigated 52 jobs within East Chesterton, giving particular attention to Maitland Avenue, Mortlock Avenue, Church Street and Dundee Close as these are particularly bad areas for fly-tipping.

Maitland Avenue – This street continues to be a hot spot for fly tipping especially next to the flats and in the garage area. Within the past 6 months I have investigated 11 separate fly tips within this street. However as in previous times due to the nature of the waste that is being dumped, I have been unable to take any further action as there isn't the evidence. One of these investigations did lead to a warning letter being issued to the suspect, hopefully deterring them and their neighbours fly tipping in the future. I will continue to patrol this area regularly and hope that this helps to deter further dumping of waste.



Mortlock Avenue – This is another street that continues to be a hot spot for fly tipping again especially within the garage area. Within the past 6 months I have investigated 7 separate fly tips within this street. Again, due to the nature of the waste being dumped I have been unable to take any further action as there hasn't been enough evidence. I will continue to patrol this street regularly and hope this deters people.

Church Street – The area where the recycling centre use to be, seem to be attracting more and more waste being dumped there. Over the past 6 months I have investigated 7 separate fly tips at this location. However, there is no evidence left meaning that I cannot take any further action. I will again continue to prioritise this area in the hope to deter people from dumping there in the future.

Dundee Close – This is another hot spot area in East Chesterton for fly tipping. I have investigated 6 separate incidents of fly tipping in this street. One of which lead to a Fixed Penalty Notice being issued. This has subsequently been paid. I am hoping that this being the case it will help to deter others from dumping waste at this location. I will continue to patrol this area on a regular basis and hopefully this and the issuing of the FPN will start to deter people for dumping here.

Milton Road – 3 littering from vehicle offences have been witnessed over the past 6 months. 2 of these offences were dealt with by way of Fixed Penalty Notices and have both now been paid. The other offence is still on-going.

Logan's Meadow – There have been 3 incidents of illegal camping on Logan's Meadow in the past 6 months. 2 of these resulted in the camps being removed by Cambridge City Council and as they were not claimed subsequently, they were destroyed. There is 1 incident that is on-going on Logan's Meadow and I am liaising with both ASB and the Police to try and resolve this matter.



I have dealt with a further 21 investigations within East Chesterton over the past 6 months in other areas; including Edinburgh Road garages, Bramley Court and Tuscan Court. Due to lack of evidence in these investigations I have been unable to take any further action. However, I will continue to monitor these locations, in the hope that this will prevent them from getting worse.

ABVS – 13 suspected abandoned vehicles have been investigated within East Chesterton over the past 6 months. 11 of these vehicles have either been claimed or removed by the owner. The other 2 were not on site when I visited the location.

Dog Service

Cowley Road – Stray dog collected from the Station by this service and reunited with owner.

Fen Road - During August 2020 Two stray dogs contained by members of the public and taken straight to WGAS. One dog has been rehomed and the second remains at WGAS. In December 2020 a stray dog found at Fen Road was collected by this service and taken to kennels. The dog was subsequently claimed by its owner. January 2021 Two stray dogs contained by a member of the public and taken to WGAS. Both dogs have since been claimed by their owners.

Fallowfield – Dog on human attack. Investigation lead by the Police and a referral to WGAS made to provided education and training for the dog.

If you would like to report an environmental crime issue or dog related issue in your ward, please get in contact with your Enforcement Officer, Jess Toombs.

Operations Service

We are currently working through East Chesterton sweeping the main roads and the residential areas, we have been clearing the leaf fall from the streets and parks across the ward.

The grounds maintenance teams have been carrying out pruning works on Green End Road Rec and carrying out their winter pruning work before the birds nesting season starts, we are currently working through the area.

We have also been busy litter picking the area. The hot spots in this period have been Fen Road and Dundee Close and Logan's Way. All these areas are checked on a regular basis.

Our sports marking operative has been busy marking out all 3 football pitches on Chesterton rec and we soon will be getting ready for grass cutting season.

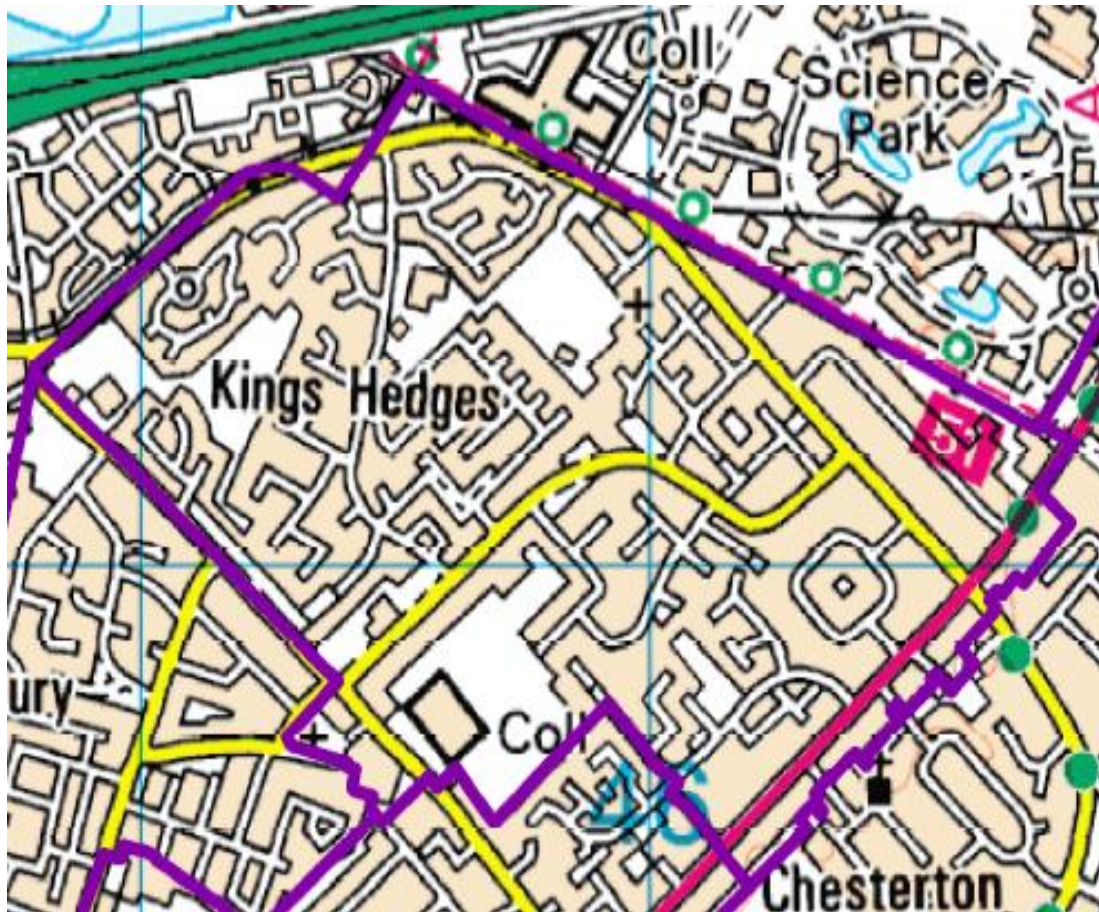
Fly tipping has increased in the area for this period but we are still having issue with Mortlock and Maitland recycling areas with dumping of fly tip.

40 needles were cleared in East Chesterton from a total of 15 incidents reported.

81 Fly-tips were cleared by the Street Cleansing Section.

If you would like to report a cleansing or grounds maintenance issue, please contact our Customer Service Centre.

Ward Profile : Kings Hedges



Enforcement Team

Officers have conducted around 10 – 15 hours of patrols per week in the area of Kings Hedges. A total of 186 incidents/investigations have been carried out over this reporting period. A total of 9 fines have been issued for fly-tipping offences. 9 fines have been issued for littering offences. 2 fines have been issued for breaches of household duty of care. A total of 26 abandoned vehicle enquires have been conducted over the reporting period.



Fly-tipping. Around 150 Incidents of fly-tipping/littering have been investigated over the reporting period. The investigations conducted have resulted in 9 fly-tipping fixed penalties being issued and 9 littering fixed penalty notices being issued.

Current hot spots for fly-tipping are as follows.

Sackville Close - 31 incidents recorded and investigated. Resulting in 3 fixed penalty notices being issued. The removal of the recycling centre is thought to be a contributing factor in offences. Flats in the area of Walker Court and Sackville Close continue to attract waste being dumped. Particularly in front of the buildings and in the area of Pulley recreation ground. Due to the current issue's officers patrol the area at least twice a week.

Campkin Road - 23 incidents recorded and investigated. 6 fixed penalty notices have been issued for offences detected. Misuse of the recycling centre is a contributing factor in several the incidents. The recycling centre is visited by officers at least twice per week in order to prevent and detect offences. Warning signs have also been put in place.

Atkins Close - 27 incidents recorded and investigated. 4 fixed penalty notices have been issued. Misuse of the bin stores for the flats and misuse of recycling centres is a contributing factor. As with Campkin Road and Sackville Close this site is visited a number of times during the week in order to prevent and detect offences. Since the issuing of the fixed penalty notices recorded incidents have decreased slightly.

Nicholson Way - 19 incidents recorded and investigated. A number of the incidents investigated were due to trade waste being dumped at the recycling centre. A contributing factor was the location of the recycling centre and ease of access off Arbury Road. Unfortunately, due to the misuse of the recycling centre it has now been removed.



Abandoned vehicles - Vehicles are reported as a result of a call to the Customer Service Centre or an email from a resident/member of the public, however, general patrols are undertaken regarding the issues. The majority of vehicles have been claimed by the owners. One vehicle has been destroyed for not having a current vehicle exercise licence. A total of 26 investigations have been conducted in Kings Hedges relating to abandoned vehicles.

Dog Service

Kings Hedges recreation ground – Dog being walked attacked by a loose dog with no visible walker – no suspect identified.

Sackville Close – Dog fouling area problem. New fouling signage installed.

Woburn Close – Dog repeated straying. Dog being allowed out of property on its own to roam the area. Suspect identified and warning letter sent.

Consul Court – Issue with dog loose outside property, intimidating neighbours and urinating. Dog owner issued **CPN** Community Protection Notice.

Buchan Street – October 2020 Stay dog collected by this service and reunited with its owner. Follow up warning letter sent requiring the dogs microchip details be updated – warning letter complied with. January 2021 Stray dog contained by a MOP and collected by this service.

The dog was reunited with its owner. Follow up warning letter sent requiring the dogs microchip details be updated – warning letter complied with.

Crowland Way – Dog fouling area problem. New fouling signage installed.

Wynford Way – Dog Fouling witnessed **FPN 16** issued. Dog owner failed to comply with the PSPO. Suspected abandoned vehicle investigated – Vehicle not on site at second inspection.

Pavilion Court – Fouling problem on communal grass area. Suspect identified and PSPO explained. No further issues.

If you would like to report an environmental crime issue or dog related issue matter in your ward, please get in contact with your Enforcement Officer, Jamie Lambert.

Operations Service

The graffiti removal team have attended many offensive graffiti reports from Minerva Way and around the Kings Hedges area.

Fly tipping in the ward has increased over the last 6 months due to Covid-19 and we are still currently checking the hot spot areas on a regular basis.

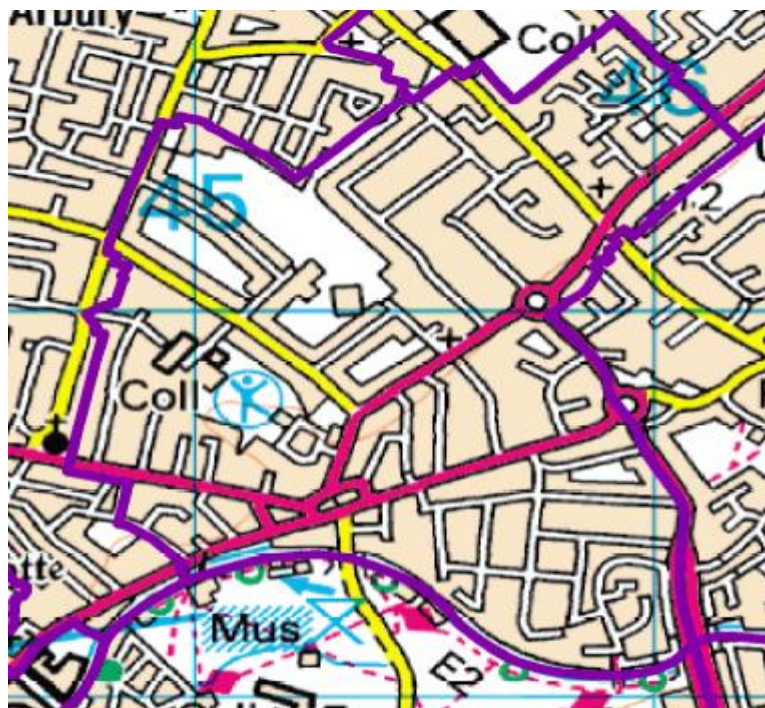
The cleansing team has been busy sweeping all the main roads and residential areas of leaf fall and detritus. Deep cleaning has taken place by the team as and when required.

The grounds maintenance teams have been busy cutting back trees and carrying out winter maintenance before bird nesting season.

Sports pitches are being marked out on a monthly basis on Nuns Way Rec so that when football returns people can play.

In the coming months we will be getting ready for grass cutting season. If you would like to report a cleansing or grounds maintenance issue, please contact our Customer Service Centre.

Ward Profile: West Chesterton



Enforcement Team

I conduct regular patrol in this area, I spend approximately 5-10hrs per week there. The past 6 months I have investigated 18 jobs within West Chesterton, giving particular attention to Chesterton Road recycling centre and Blackthorn Close. These locations are particularly bad for fly-tipping.

Chesterton Road Recycling Centre – This site seems to be a hot spot for fly tipping with 6 incidents being investigated there over the past 6 months. 1 of these investigations resulted in a Fixed Penalty Notice being issued, this has since been paid. The other cases I was unable to take any further action due to the lack of evidence.

I will continue to patrol this site regularly and hope my presence will deter people from dumping there.



Blackthorn Close – This street seems to have seen an increase in the amount of waste being dumped there, with 4 fly tipping investigations taking place in the past 6 months. 1 investigation resulted in a Fixed Penalty Notice being issued which has now been paid. There other investigations ended up with no further action due to the lack of evidence. As with Chesterton Road recycling I will continue to make regular patrols to this area and hope that my presence will deter people from dumping here.



I have investigated 4 littering from vehicle offences in West Chesterton over the past 6 months in both Elizabeth Way and Victoria Road. 2 of these investigations resulted in Fixed Penalty Notices being issued. Both of which have now being paid.

I have dealt with a further 8 investigations within West Chesterton over the past 6 months in other areas; including Woodhead Drive, Carlton Way and Croft Home Lane. Due to lack of evidence in these investigations I have been unable to take any further action. However, I will continue to monitor these locations, in the hope that this will prevent them from getting worse.

ABVS – 7 suspected abandoned vehicles have been investigated within West Chesterton over the past 6 months. 6 of which were claimed and the other was not of site when I visited the location.

I have also dealt with 1 vehicle for having no valid tax on the public highway. This vehicle was not claimed and so subsequently destroyed by our contractor.



Dog Service

Chesterton Road – Stray dog found by a member of the public near the turning to Hawthorn Way. Dog collected by this service and reunited with his owner.

If you would like to report an environmental crime issue or dog related issues in your ward, please get in contact with your Enforcement Officer, Jess Toombs.

Operations Service

Our grounds maintenance team have been busy doing there winter pruning and are busy moving through the ward. Soon the team will be getting ready for grass cutting season.

Street cleansing operatives have been sweeping all the mains roads and residential areas from detritus and clearing the leaf fall as they go about the ward.

The service has received many offensive graffiti reports from the ward. The locations reported for graffiti have been at varied locations across the ward this period.

The team check hot spots daily in the ward especially where we know needles might be left.

We have carried 16 void property clearance's and garden clearances in the ward in the last 6 months.

If you would like to report a cleansing or grounds maintenance issue, please contact our Customer Service Centre.

Community Engagement Team

The community engagement team has undertaken numerous and varied activities over this reporting period. Despite the restrictions in place the team has been busy in other areas. Due to Covid-19 restrictions the team have been redeployed into assisting Operations Services with various tasks. These tasks have included litter picking green spaces and residential areas. The team have helped clear fly-tipping and void properties within the north area.

The team continues to assist in dealing with bins on streets issues and clearing abandoned shopping trolleys.

Members of the team have assisted the canopy project and trees for babies during November 2020. Several types of trees were delivered to residents who applied to be part of the scheme.

The community engagement team have also supported local food hubs twice a week in getting food to the vulnerable and isolated during the pandemic.



One of the tasks undertaken by the team was placing a number of hedgehog holes in Hertford Street, Arbury.

This entails ensuring that garden fences have a suitable hedgehog sized hole in it thus allowing free movement of hedgehogs around their street and gardens (a hedgehog friendly sized hole is 13cm x 13cm)

If you would like to try and make your street a Hedgehog Highway, please get in touch at: parks@cambridge.gov.uk

During September 2020 Nuns Way, Kings Hedges Rec and Logan's Meadow all had volunteers assist with litter picking. In October 2020 Warren Road, Ramsden Square and St Albans Road had volunteers assist with fruit clearances. Volunteers also helped litter pick Pulley Recreation Ground.

2. Environmental and Waste Data

Period	Activity	Total number of incidents	Ward			
			Arbury	East Chesterton	Kings Hedges	West Chesterton
Aug 2019 to Jan 2020	Fly tipping	191	44	36	94	17
Aug 2020 to Jan 2021*		567	136	81	326	24
Aug 2019 to Jan 2020	Needles	89	1 needle (1 instances)	76 needles (7 instances)	0 needles	12 needles (3 instances)
Aug 2020 to Jan 2021*		185	13 needles (10 instance)	40 needles (15 instances)	105 needles (6 instances)	27 needles (5 instances)
Aug 2019 to Jan 2020	Fixed penalty notices	29	4	6	10	9
Aug 2020 to Jan 2021		28	3	3	18	4

North (Arbury, Kings Hedges, East and West Chesterton)

August 2020 to January 2021

Activity	Investigations	Treatments Carried out	Informal Action / Written Warnings	Statutory Notices Served	Simple Cautions	Legal Proceedings	Comment
Noise Complaints	182	Na	0	3	0	0	*All complaints will generally have at least one such action.
Refuse/ Waste Complaints	8	Na	0	0	0	0	*All complaints will generally have at least one such action.
Other public health complaints	23	Na	0	0	0	0	*All complaints will generally have at least one such action.
Private Sector housing interventions	48	Na	0	0	0	0	*All complaints will generally have at least one such action. Please note this figure relates to investigation of reactive service request and does not include proactive inspections.
Pest Treatments		70	Na	Na	0	0	

3. Key Contacts

Area	Contact	Telephone Number	Email
Community Engagement	Community Engagement Team	01223 458084	sosvolunteers@cambridge.gov.uk
Local Nature Reserves Ranger	Vic Smith	01223 458282	Victoria.Smith@cambridge.gov.uk
Enforcement (Arbury and Kings Hedges)	Jamie Lambert	07725478404	Jamie.Lambert@cambridge.gov.uk
Enforcement (East and West Chesterton)	Jess Toombs	01223 457730	Jess.Toombs@cambridge.gov.uk
Streets and Open Spaces Operations / Commercial	Paul Jones	01223 458282	Paul.Jones@cambridge.gov.uk
North Area Operations Team Leader	Kieran Gentle	01223 458282	Kieran.Gentle@cambridge.gov.uk
Recycling Champions	Birgitta Laurent	07525213774	Recycling.champions@scams.gov.uk

If you have a question about one of the council's services, you will be able to find a number of answers on our website www.cambridge.gov.uk. If you can't find what you are looking for, or want to discuss something with us, you can contact us on the details above or call 01223 457000.

4. Volunteer schemes

Time Credits

You can earn Time Credits for your time as volunteer. Every hour of involvement with us earns you a 1-hour time credit – which can be spent in places like cinemas, gyms, swimming pools or music venues. The more time you give the more time credits you receive.

Streets and Open Spaces Volunteers:

We're looking for volunteers to make the streets of Cambridge even cleaner, tidier and more pleasant and to spread our motto 'A greener, cleaner city starts with you'. So whether you're already part of an existing local group and want some additional support or you're an individual who feels strongly about these issues, then get in touch to take part. Our volunteers work to improve their local streets by taking action to keep them clean, tidy and looking their best.

With the support of a dedicated Area Ranger you'll be able to:

- Recruit other local people to help you in a project
- Organise events locally to promote cleaner streets: litter picks, ward walks etc.
- Have access to and use specialist equipment for removing graffiti and litter
- Take part in large city wide events for volunteers
- Provide education to other members of the public
- Get involved with new volunteer roles/projects

As a volunteer you're free to suggest your own ideas and we will do our best to accommodate them. We don't expect you to give huge amounts of time to our projects, as a volunteer, we just hope you can commit some regular time each month to keep the project active and vibrant in the community.

To sign up or find out more visit our webpage <https://www.cambridge.gov.uk/streets-and-open-spaces-volunteers> or contact our Community Engagement Team on sosvolunteers@cambridge.gov.uk or **01223 458084**

Recycling Champions:

Are you a passionate about recycling? Would you like to meet other people who are also keen to help to promote recycling, minimizing waste and sustainability? Do you enjoy working with the public? If yes, then why not become a recycling champion. The Greater Cambridge Shared Waste Service is looking for volunteers to help spread the word about recycling within the community.

You don't need any experience or previous knowledge, you just need to believe that recycling is important, be friendly and approachable and be willing to convey your enthusiasm about helping the environment to others. Full training will be provided.

Our volunteers do a variety of roles such as:

- Run stalls at various events in the city and south of Cambridge

- Do door knocking around flats, hand out leaflets
- Attend monthly recycling champions meetings
- Do talks to community groups and schools about recycling
- Write articles in newsletters and go on trips to visit various recycling sites to learn about waste management and recycling.

To become a recycling champion please visit our webpage <https://www.cambridge.gov.uk/become-a-recycling-champion>, or contact recycling.champions@scambs.gov.uk or telephone [07525 213774](tel:07525213774)

This page is intentionally left blank

Committee Action Sheet - North Area Committee (NAC)

Date: 22/2/2021

1. Minute reference: **16/43/NAC Q5**

- Action: Pavements to Arbury Road in poor state of repair. Raise as priority.
- Lead Member: Cllr Scutt
- Progress:
 - Updated 6 November 2020 - Covid 19 proposals include one in relation to Arbury Road which would if it were to go ahead result in some work on the roadway and pavements - the moneys for this (if it is to go ahead) will be forthcoming from central government funds - therefore there is a wait on this matter although I continue to press for the matter to remain on the priority listing vis-a-vis the pavements along the length of the roadway.

2. Minute reference: **17/17/NAC**

- Action: Repairs to the second half of French's Road.
- Lead Member: Cllr Scutt
- Progress:
 - Updated 6 November 2020 - In regards to French's Road, the officer has been unable to determine what works were completed, so will re-evaluate (9/11/2020) and return to me with any plans to further improve the condition of the road. The County is submitting locations for the Micro Asphalt scheme programme so will add French's Road to suggestions if this is suitable.
 - **Updated 18 February 2021 - Works on the French's Road/Harvey Goodwin Avenue footpath commenced 17/2/21 and are due to finish 19/2/21.**

3. Minute reference: **20/9/NAC Q2**

- Action: Obtain update from Network Rail on barrier downtime and business case to amend North Cambridge train station layout.
- Lead Member: Committee Manager
- Progress:

- **28 February 2020** - Emailed Network Rail Officers – (chased 2/4/2020) no response to date. Chased 5/8/2020. Chased 6/11/2020.